

GET THE MOST FROM YOUR **DELTACARE® USA** PLAN

8 WAYS TO ELEVATE YOUR SMILE



1. VISIT YOUR DELTACARE USA DENTIST. You must visit your selected DeltaCare USA primary care dentist to receive benefits under your plan. Find or change your dentist at deltadentalins.com¹ or by calling Customer Service. Don't want to choose a dentist on your own? We can select one for you.

- › You don't need a DeltaCare USA ID card when you visit the dentist. Simply provide your name, birth date and enrollee ID or social security number. If your family members are covered under your plan, they will need your name, birth date and enrollee or social security number.
- › There are no claims forms to complete — just pay your copayment, if any, at the time of treatment.
- › If you require treatment from a specialist, your primary care dentist will coordinate a referral for you.²



2. SEEK PREVENTIVE CARE. Regular cleanings are a great way to catch problems before they require costly and extensive services. Under your plan, routine cleanings and exams are offered at low or no cost.



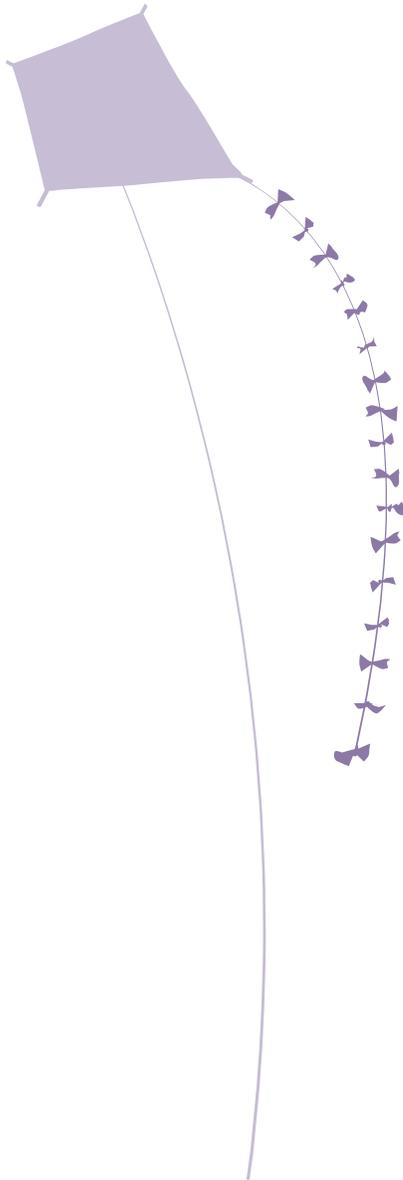
3. ACCESS ONLINE SERVICES. Get information about your plan anytime, anywhere by signing up for an Online Services account. This free service lets you find a network dentist, view or print your ID card and more.

NEWLY COVERED?

Visit deltadentalins.com/welcome

¹ Changes received by the 21st of the month will be effective the first day of the following month. Verify that the dentist is your selected DeltaCare USA primary care dentist before each appointment.

² In some states, Delta Dental must pre-authorize any non-emergency dental services provided by a specialist. Refer to your plan booklet for details about your plan.



-  **4. GET TO KNOW YOUR PLAN.** Did you know that DeltaCare USA has no exclusions for pre-existing conditions, including missing teeth?³ Read your plan booklet for a complete list of covered procedures, copayments, plan limitations and exclusions.
-  **5. COORDINATE BENEFITS.** Are you covered under another dental plan as well? We may coordinate payment if you receive authorized treatment from a specialist. Ask your dental specialist to include information about both plans with your claim, and we'll handle the rest.³
-  **6. COMPLETE IN-PROGRESS ORTHODONTIC CARE.** If you began orthodontic treatment under a previous employer-sponsored plan, you may be covered for continuing treatment with your current orthodontist. The copayments and fees of your previous plan will apply.³
-  **7. TALK TO YOUR DENTIST.** From pregnancy to diabetes, overall health can affect your oral health. Start each dental checkup with a quick chat about any issues.
-  **8. STAY INFORMED.** Get oral health tools and tips at our SmileWay® Wellness site (mysmileway.com). Don't forget to subscribe to *Grin!*, our free dental wellness e-magazine.

³ This provision may not apply to all plans. Please refer to your plan booklet for specific coverage details.

LEGAL NOTICES: Access federal and state legal notices related to your plan: deltadentalins.com/about/legal/index-enrollee.html

DeltaCare USA is underwritten in these states by these entities: AL — Alpha Dental of Alabama, Inc.; AZ — Alpha Dental of Arizona, Inc.; CA — Delta Dental of California; AR, CO, IA, MA, MI, MN, NE, OR, RI, SC, WA, WI — Dentegra Insurance Company; DC, DE, FL, GA, KS, TN, WV — Delta Dental Insurance Company; HI, ID, IL, IN, KY, MD, MO, NJ, OH, TX — Alpha Dental Programs, Inc.; NV — Alpha Dental of Nevada, Inc.; UT — Alpha Dental of Utah, Inc.; NM — Alpha Dental of New Mexico, Inc.; NY — Delta Dental of New York, Inc.; PA — Delta Dental of Pennsylvania; VA — Delta Dental of Virginia. Delta Dental Insurance Company acts as the DeltaCare USA administrator in all these states. These companies are financially responsible for their own products.

CONTACT US

Online assistance:

For quick and easy online assistance, go to deltadentalins.com
› **Contact Us**, select the Delta Dental company and choose the applicable customer service form.

Telephone assistance:

DeltaCare USA: **800-422-4234 (toll-free)**

- › Use our interactive voice response system, available 24/7
- › Speak to a Customer Service representative: Monday – Friday, 5 a.m. – 6 p.m. Pacific time

